Benchmarking Research

Prepared for:

20 November 2018

imagine

envision

realise

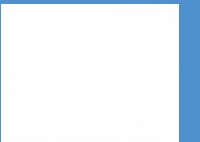*discover*

amr
Research directions that matter

NSW GOVERNMENT | State Archives & Records

5. Appendices

Organisation Profile
Online Survey

		TOTAL	Record keeping	Senior Executive	Other Staff
	(n=) Column %	995	336	26	633
Q1 **Organisation Type**	Dept/Agency etc	45%	44%	65%	45%
	Local Health District	28%	17%	12%	35%
	Council	21%	33%	23%	15%
	University	6%	6%	0%	6%
Q1a **Region**	Sydney	55%	57%	65%	53%
	Regional	35%	29%	19%	39%
	Rural	10%	14%	15%	8%
Q2 **Govt/Agency Cluster**	Education	1%	1%	0%	1%
	Family & Community Services	0%	1%	0%	0%
	Finance, Services & Innovation	5%	5%	8%	5%
	Health	4%	5%	0%	3%
	Industry	2%	3%	0%	1%
	Justice	7%	6%	15%	7%
	Planning & Environment	22%	13%	35%	27%
	Premier & Cabinet	2%	2%	0%	2%
	Transport for NSW	2%	4%	4%	0%
	Treasury	0%	1%	0%	0%
	Other participating	2%	4%	0%	1%
Q3 **Council Region**	Greater Sydney	7%	13%	0%	4%
	Mid North Coast	1%	1%	4%	0%
	Murray	0%	0%	0%	0%
	Riverina	1%	1%	4%	0%
	Hunter	1%	1%	0%	2%
	Illawarra	0%	1%	0%	0%
	Richmond-Tweed	4%	1%	8%	5%
	Capital Region	1%	1%	0%	1%
	New England and North West	2%	4%	4%	0%
	Central West	1%	4%	4%	0%
	North Western	0%	1%	0%	0%
	Far West	0%	0%	0%	0%
	Southern Highlands/South Coast	1%	1%	0%	0%
	Other	2%	1%	0%	2%

		TOTAL	Record keeping	Senior Executive	Other Staff
	(n=) Column %	995	336	26	633
Q4 **Local Health District**	Central Coast Local Health District	0%	0%	0%	0%
	Far West Local Health District	0%	1%	0%	0%
	Hunter New England Local Health District	0%	0%	0%	0%
	Illawarra Shoalhaven Local Health District	0%	0%	0%	0%
	Mid North Coast Local Health District	0%	0%	0%	0%
	Murrumbidgee Local Health District	0%	0%	0%	0%
	Nepean Blue Mountains Local Health District	1%	1%	0%	1%
	Northern NSW Local Health District	0%	0%	0%	0%
	Northern Sydney Local Health District	1%	1%	0%	1%
	South Eastern Sydney Local Health District	0%	1%	0%	0%
	South Western Sydney Local Health District	0%	0%	0%	0%
	Southern NSW Local Health District	0%	0%	0%	0%
	Sydney Local Health District	0%	1%	0%	0%
	Western NSW Local Health District	22%	11%	12%	29%
	Western Sydney Local Health District	3%	2%	0%	4%
	Other	1%	1%	0%	1%
Q5 **University**	Charles Sturt University	0%	1%	0%	0%
	Macquarie University	1%	1%	0%	0%
	Southern Cross University	1%	0%	0%	1%
	University of New England	0%	1%	0%	0%
	University of New South Wales	0%	0%	0%	0%
	University of Newcastle	0%	0%	0%	0%
	University of Sydney	0%	0%	0%	0%
	University of Technology, Sydney	0%	0%	0%	0%
	University of Wollongong	4%	2%	0%	4%
	Western Sydney University	0%	0%	0%	0%
	Other	0%	0%	0%	0%

Staff Profile
Online Survey

		TOTAL	Record keeping	Senior Executive	Other Staff
	(n=) *Column %*	*995*	*336*	*26*	*633*
Q7 **Tenure**	Less than 1 year	13%	14%	8%	13%
	1-2 years	12%	10%	8%	13%
	2-5 years	17%	14%	38%	18%
	5-10 years	18%	16%	15%	19%
	10-20 years	25%	29%	19%	23%
	More than 20 years	14%	16%	12%	14%
Q10 **Job area**	Administrative support	16%	17%		17%
	Clerical	4%	5%		4%
	Customer service	7%	6%		8%
	Other service delivery	5%	4%		5%
	Business analyst	2%	2%		2%
	Corporate services	10%	23%		3%
	Database administration	2%	5%		1%
	Design or Engineering	1%	0%		2%
	Education	1%	0%		1%
	Finance	1%	1%		2%
	Health	14%	4%		19%
	Human resources	2%	0%		3%
	ICT	5%	10%		2%
	Legal	1%	1%		1%
	Marketing and communications	1%	0%		1%
	Policy	5%	1%		7%
	Program and project management support	5%	2%		7%
	Research	2%	1%		2%
	Technician or trade	1%	1%		2%
	Records/Information management	3%	10%		0%
	Other area (please specify)	8%	4%		10%

		TOTAL	Record keeping	Senior Executive	Other Staff
	(n=) *Column %*	*995*	*336*	*26*	*633*
Q11 **Employment Status**	Ongoing/permanent	85%	85%	73%	85%
	Temporary	4%	3%	4%	5%
	Casual	2%	1%	0%	3%
	Contract	8%	10%	23%	7%
	Other (e.g. graduate program, seasonal)	0%	1%	0%	0%
Q12 **Inside vs outside office**	Inside an office or building	96%	98%		99%
	Outdoors	1%	0%		1%
Q15 **Assigned computer**	Yes	89%	92%		91%
	No	5%	1%		6%